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This form is important

It provides us with the details we need to gain an accurate understanding of your current financial circumstances. This will allow us to ensure that any subsequent agreement is affordable and sustainable. Please therefore complete all the areas of the form fully and accurately. Please have this form to hand when you speak with one of our Consultants. As none of our Customer Support Consultants can provide advice, below are just some of the free debt advice services available to you. If you are on a low income or in receipt of benefits you may wish to contact the Benefit enquiry line or the DWP.

National Debtline

0808 808 4000 (freephone) www.nationaldebtline.co.uk

Provide a free, confidential and independent telephone advice service.

Citizens Advice Bureau (CAB)

www.adviceguide.org.uk

Look in the phone book or on the CAB website for the telephone number of your local bureau.

The Money Advice Service

0300 500 500 www.moneyadviceservice.org.uk

Information and tools to help you manage your money better.

Benefit Enquiry Line

0800 882 200 www.directgov.uk

Department of Work and Pensions helpline on disability benefits.

Step Change Debt Charity

0800 138 1111 www.stepchange.org

Offers a structured programme of advice on how to manage your money.

Department for Work and Pensions

www.dwp.co.uk Child Benefit: 0845 302 1444 Tax Credit: 0845 300 3900

Personal details			
In completing this form you may find it helpful to have pay sli information will delay your review and may alter the solution		efit letters to hand as in	correct
Customer 1			
Name			
Job title	Full-time employment	Part-time employment	
Job titte	Unemployment	Self employed	Retired
Customer 2			
Name			
Job title	Full-time employment	Part-time employment	
Job title	Unemployment	Self employed	Retired
Customer 3			
Name			
Job title	Full-time employment	Part-time employment	
Job title	Unemployment	Self employed	Retired
Customer 4			
Name			
Job title	Full-time employment	Part-time employment	
JOD title	Unemployment	Self employed	Retired



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Personal details continued				
Address	Dependent children under 16			
	Dependent children over 16			
		Number of motor		
		vehicles in house		
Home phone number		Mobile number		
Please provide details of the reason for your arrears and/or financial difficulty:				

1. Income

Use this section to detail all your income. The figure you insert below should be the net income (after tax) for all those contributing towards the household. The figures provided should be monthly figures. If you are paid weekly, please multiply your weekly payment by 4.3. Benefit payments include income support, disability living allowance, housing benefit, job seekers allowance and pension credits. Other incomes might include statutory sick pay or maternity benefit. Please also include any money you might receive from savings/investment plans. Once you have entered all your incomes, please add them together and enter the total in Total Income (A).

	Monthly payment £		Monthly payment £
Customer 1 (Net slary/wage)		Child benefits	
Customer 2 (Net slary/wage)		Child maintenance income	
Customer 3 (Net slary/wage)		Job seekers allowance	
Customer 4 (Net slary/wage)		Incapacity benefit	
Family tax credits		Rental income/lodgers	
Total housing benefits		Retirment works pension	
Pension income		Other	
Total Income (A)			



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Please use this section to detail your priority outgoings, providing details of the payments you are currently making on a monthly basis. Please indicate the sum of the total monthly payments and who the financial agreement is held with. Add the monthly payments together and enter the total in Priority Debt (B).

	Monthly payment £	Total debt £	Arrears £	Company name
1st mortgage				
2nd mortgage/ secured loan				
3rd secured loan				
4th secured loan				
Mortgage endowment policy				
Rent				
Court fines				
Child maintenance/				
Ground rent and service charges				
Hire purchase/ car hire				
Building and contents insurance				
Total				
Priority Debt (B)				
Have you tried to obtain advice from an independent debt advisory service? Yes No				



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3. Expenditure				
	Please use this section to detail all your other outgoings. Add the monthly payments together and enter the total in Total Expenditure (C) and do the same for Unsecured Debt (D).			
	Monthly payment £		Monthly payment £	
Life insurance		TV licence		
Car insurance		Public transport		
Pet insurance		Car tax		
Holiday insurance		Fuel		
Council tax		Car servicing		
Gas		Child-minding		
Electric		School meals		
Water		Pocket money/trips		
Other fuel/ boiler care		Savings		
Tobacco		Household services		
Clothing/footwear		Food and housekeeping		
Pets		Education course		
Leisure/gym/ hobbies		Mobile phone		
Internet/satellite				



Total Expenditure

(C)

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Non priority debt				
	Monthly payment £	Total debt £	Arrears	Company name
Debt 1				
Debt 2				
Debt 3				
Debt 4				
Debt 5				
Debt 6				
Debt 7				
Debt 8				
Unsecured Debt (D) totals				
	n box A into E below. Com w much disposable income			place into F.
Total Income (E)				
Total Expenditure (F)				
Total Disposable Income				

